



MTN Cameroon Compliance Policy

MTN Cameroon is committed to conducting its business with integrity, fairness, and transparency. The company maintains a zero-tolerance approach to non-compliance and makes every effort to meet all applicable legal, regulatory, and license requirements governing its operations.

Operating within a dynamic and evolving regulatory environment, MTN Cameroon applies best efforts to identify, assess, and manage compliance risks. Our Compliance Management System is established and maintained in alignment with ISO 37301 (Compliance Management Systems) and supports a structured, risk-based approach to compliance across the organisation.

Our compliance practices focus on commitment, reporting, escalation, and continual improvement, in accordance with legal and regulatory requirements. These practices clearly define the roles and responsibilities of all stakeholders in ensuring compliance within the organisation and promote accountability at all levels.

Compliance is a shared responsibility, and MTN Cameroon actively fosters a strong culture of ethical conduct through effective governance, oversight, and continuous improvement of its compliance framework.

We regularly conduct communication and awareness programmes to inform and educate employees and stakeholders about our Compliance Policy and compliance expectations. Employees and stakeholders are encouraged to report any compliance risks, concerns, or incidents in good faith and without fear of retaliation, through designated and confidential reporting channels, including:

- **Email:** anonymous@tip-offs.net
- **Toll-free phone:** 8767
- **Website:** <https://www.tip-offs.com>

MTN Cameroon remains committed to transparency, accountability, and the continuous enhancement of its Compliance Management System in support of sustainable, responsible, and trusted business operations.

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